

## National Coaching Certification Program (NCCP) Research in Canada

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### NCCP Delivery - Coach Evaluation

Coach evaluation is an important component of the NCCP process, as it moves a coach from a trained to certified status. There is a number of barriers and enablers to the coach evaluation process.

#### **The Coaches Perspective**

Coaches feel that the evaluation process is incredibly valuable and for the most part an excellent learning experience. However, the challenges that are faced by coaches during the evaluation process are:

- Some coaches felt they were not prepared for what is expected during the evaluation.
- There is no follow up once the evaluation is complete.
- Sometimes the Coach Evaluator had a lack of information about the sport.
- Lack of in-person communication between the coach and the Coach Evaluator.

#### **The Coach Evaluators Perspective**

The Coach Evaluators are passionate about the evaluation process. In some cases, the number of evaluations that they are doing is equivalent to a full-time job. From the Coach Evaluators perspective some of the challenges were:

- Limited resources for Learning Facilitators (LFs), such as up to date manuals for evaluation, to prepare coaches adequately.
- Lack of funding for evaluators to travel to rural regions within the different provinces.
- Limited time, after evaluation, to follow up to see how the coaches are doing, leading to a “one and done” concept.
- Lack of communication to Community Sport Organizations about the evaluation requirements and results.

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