

These core competencies are behavioural expressions of the CAC's aspirational values. All current and prospective employees should demonstrate the ability or potential to perform in these areas.

Empathetic Listening: The ability to actively listen and express understanding and concern for how others are thinking or feeling.

Effective Communication: The ability to comprehend and convey information clearly and effectively, both in writing and verbally.

Cultural Awareness: The ability to acknowledge and respect others for their differences, including their beliefs, customs, and values, and to adapt interactions accordingly.

Inclusive Teamwork: The ability to foster and drive inclusive, collaborative, harmonious and effective team environments.

Adaptability: The ability to successfully adjust to changing demands and overcome setbacks.

Inquisitiveness: The inclination to gain knowledge by seeking information.

Critical Thinking: The ability to collect information, ask thoughtful questions, and analyze possible solutions to improve organizational outputs.

Conflict Resolution: The ability to resolve disagreements or disputes respectfully and effectively.

Collaborative Relationship Building: The ability to build and nurture effective, collaborative relationships with internal and external stakeholders to achieve a common goal.

Integrity: The inclination to behave with honesty, accountability, and grace, even behind closed doors.